

WHAT'S HAPPENING



Community Updates | March 2019

ONE MISSION. ONE COMMUNITY.

Recognizing the importance of serving those who serve and sacrifice so much for our country, Hunt takes resident concerns extremely seriously, holds itself accountable and is committed to continuing to make necessary improvements to offer every resident high-quality housing. If you are not satisfied with any service please follow the three-step resolution process outlined below.

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP RESOLUTION PROCESS:



STEP 1	STEP 2	STEP 3
CONTACT HUNT COMMUNITY MANAGER THE LANDINGS 360-394-7304 BANGOR / BREMERTON / KEYPORT 360-598-5831 CONSTITUTION PARK 360-394-7297 NAS WHIDBEY ISLAND 360-679-4241	INCOMPLETE OR NOT SATISFIED, CONTACT HUNT COMMUNITY DIRECTOR NAVAL BASE KITSAP 360-394-7299 CONSTITUTION PARK AND NAS WHIDBEY ISLAND 360-394-7334	ISSUE UNRESOLVED, CONTACT NAVY INSTALLATION HOUSING SERVICE CENTER NAVAL BASE KITSAP 360-396-4399 NAVAL STATION EVERETT 425-304-3402 NAS WHIDBEY ISLAND 360-257-3331



FAMILY HOUSING OFFICES

NAVAL BASE KITSAP HOUSING SERVICE CENTER 2720 Ohio St., Bangor Plaza Shreveport, LA 70515 nbk-housing@navy.lifepnw.com	NAVAL STATION EVERETT HOUSING SERVICE CENTER 2000 W. Marine Dr., Bldg. 2028 Everett, WA 98207 everett-housing@navy.lifepnw.com	NAS WHIDBEY ISLAND HOUSING SERVICE CENTER 3675 W. Lexington St., Bldg. 2556 Oak Harbor, WA 98276 whidbey-housing@navy.lifepnw.com
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CEL ACTION UPDATE

Thank you all who completed our annual resident satisfaction survey. Your feedback is very important to us. As part of the survey, you may have asked to be contacted by a manager. Our management team has personally called all of the residents requesting a call back to discuss their concerns. In addition, we have reviewed all of your comments. Based on those comments we are implementing the following:

For every emergency or urgent work order received, our maintenance managers will personally call back to ensure the work was completed to your satisfaction.

We have signed a contract for repairs to be completed on playgrounds throughout the communities.

We're hosting more events that will provide easier accessibility to our management team, like Meet your Manager.

We are committed to providing 5-Star Service and your feedback is important to us. Based on survey results and comments, we are finalizing our actionable items list. Once completed we will share our list with all of you. In the meantime, should you have a concern please contact our team.

IMPORTANT DATES

March 15 6:30-8:30 p.m.

It's Game Night at the Bangor Community Center. Join us for some competitive fun. We will have a selection of board games, card games and snacks to enjoy!

March 19 5:30-6:30 p.m.

Bring your favorite dish to share at the first monthly community potluck. We will provide plates, cups, silverware, beverages and desserts. Please RSVP on our Facebook event at @bangorfamilyhousing

March 5, 12, 19 & 26

10:00a.m-12:00 p.m.

Fleet and Family Readiness New Parent Support Home Visitation Program is hosting a new playgroup at The Landings Central Community Center for children newborn to 5 years old. For more information please call 360-396-4896.



HuntMilitaryCommunities.com



MARCH EVENTS

MARCH 15-GAME NIGHT

Stretch your competitive muscle. Join us on Friday, March 15 from 6:30-8:30 p.m. for games and snacks at the Bangor Community Center.

MARCH 19-COMMUNITY POTLUCK

Show off your favorite dish. Join us as we kick-off the first monthly potluck of 2019. This is the first of what we hope becomes a monthly tradition for you and your family. We will provide plates, silverware, beverages and desserts. We ask that you RSVP on the Facebook event at www.facebook.com/bangorfamilyhousing.



Thanks to those who participated in our Valentine Crafting Fun and our Meet and Greet events in February. Also congratulations to our February gift basket winners Patricia, Joy and Brad(not pictured). Don't forget to enter for our March basket.



COMMUNITY CALENDARS

March 2019

Pacific Northwest Communities-Bangor, Bremerton & Keyport Resident Event Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15 Game Night Time: 6:30pm-8:30pm Location: BCC	16
17	18	19 Community Potluck Dinner & Craft Time: 5:30pm-8:30pm Location: BCC	20	21	22-dirt Basket Drawing	23
24	25	26	27	28	29	30
31					ABC=Admiral Boorda Center 4168 Greenfish Dr. Silverdale WA 98315	BCC=Bangor Community Center 3195 Bonefish Circle Silverdale WA 98315

APRIL 2019

Pacific Northwest Communities-Bangor, Bremerton & Keyport Resident Event Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1. Visit the office for Donuts and Coffee between 9am-11:00 a.m. BCC & ABC.	2	3	4	5	6
7	8. Bring your pet during office hours for a special treat. BCC & ABC.	9	10	11	12	13
14	15. Stop by anytime during the day for a chocolate treat BCC & ABC.	16. Community Potluck Dinner & Craft-BCC 6:30-8:30 p.m.	17	18	19	20
21	22. Come by the office for a spring flower BCC & ABC.	23	24	25	26-Gift Basket Drawing	27
28	29. Visit the office to make yourself a root-beer float at our root-beer float bar BCC & ABC.	30				
We Appreciate You! Visit your local resident services or leasing offices each Monday in April for a treat.						
					ABC=Admiral Boorda Center 4168 Greenfish Dr. Silverdale WA 98315	BCC=Bangor Community Center 3195 Bonefish Circle Silverdale WA 98315

NAVAL BASE KITSAP (KeyportFamily Housing)

Neighborhood Management Offices · M-F: 8AM-5PM; closed Sat-Sun
 4168 Greenfish Drive (Boorda Center)
 3195 Bonefish Circle (Bangor Community Center)
 Silverdale, WA 98315
 (360) 598-5831

Neighborhood Maintenance Office · M-F: 8AM-5PM; closed Sat-Sun
 4620 Thresher Avenue
 Silverdale, WA 98315
 (888) 335-3297 (24/7 emergencies, too)

Visit us online: www.northwestmilitaryhousing.com
 Like us on Facebook: www.facebook.com/KeyportFamilyHousing
 Tweet Hunt Military: twitter.com/huntmilitary



Your Keyport Family Housing Management Team:
 Craig Caizza, Maintenance Manager

