

APR
2020

KEYPORT INSIGHTS
NEWS & STORIES



SPRING HAS SPRUNG!

Our President's Message



April is the Month of the Military Child and during this month especially, Hunt Military Communities celebrates the youngest members of our communities. The smallest warriors, the children, often make some of the most significant sacrifices moving from state to state, school to school, and having parents deployed for long periods, along with many other challenges military families face. We are proud to acknowledge and support the tremendous strength and resiliency children of our military families display. This year, for the first time, we are launching "Hunt Little Heroes." We ask that your children share stories of what they think it takes to be a hero and how they've been a positive influence in their community. Applicants are asked to submit a 300-word essay, a video no longer than 2 minutes, or a drawing telling their "Hero Story" in their own unique way. For the "younger" heroes, a photo with a short blurb may also be submitted. All applicants will receive a complimentary Hunt Little Heroes cape and mask. Each selected Hunt Little Hero will act as "Hero for the day" at a special celebratory event at their local Hunt community in honor of Month of the Military Child. Applicants can visit <https://www.huntmilitarycommunities.com/our-communities> to see whether they qualify and to submit their story. From all of us here at HMC, thank you for your service and sacrifice.

Sincerely,

John Ehle
President
Hunt Military Communities

NAVAL BASE KITSAP

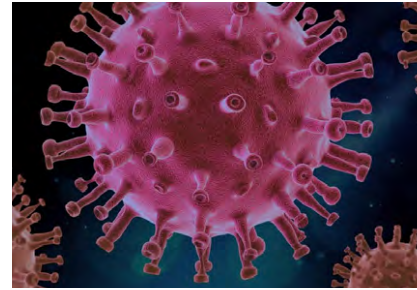
COMMUNITY OFFICE (Mon-Fri 8am-5pm)

Phone: 360-626-3342
Email: westsoundrso@huntcompanies.com

MAINTENANCE (Mon-Fri 8am-5pm)

Office: (360) 994-8099
Dispatch: (360)-994-8092
After hours: (888) 335-3297

Important Resident Update surrounding COVID-19



Hunt Military Communities (HMC), in accordance with recommendations from the Centers for Disease Control (CDC), state, local authorities, and as a precautionary measure and abundance of thoughtfulness for the health and wellbeing of our staff and residents, continue to monitor the COVID-19 National Emergency. We have taken additional measures as of Monday, March 23rd to limit the spread of the virus and impacts to work teams that operate out of our community centers and offices. As you may have noticed, all community centers and office team members have transitioned to remote work locations until further notice. We will continue to be available to assist you via email and phone and have procedures in place to assist virtually as well. We are monitoring the situation daily and will resume our regular operations as soon as possible. Further updates and communications will continue to post on Rent Café and via resident emails.

- All scheduled and future community events hosted by HMC are temporarily suspended.
- In addition to limiting mass gatherings, our community centers and any common HMC resident amenities to include playgrounds, sports courts, and fitness centers will also be closed. We encourage you to contact us using email, telephone or through the resident portal or Rent Café mobile application so that we can assist you remotely.
- If your rent is paid via check, please utilize the rent drop box at the community center entrance. We understand these are difficult times, and many of our own non-military residents may be impacted and suffer loss of pay due to closure of businesses that do not have remote work capabilities. We care about our residents and we are happy to discuss a viable option with you—we will waive any April late fees and are absorbing any fees associated with debit or credit card payments through [Rentpayments.com](https://rentpayments.com) from today through the end of April. This is for any balance due, or for April Rent.
- We continue to postpone our response to routine work orders and interior preventative maintenance requests until further notice out of an abundance of caution, to limit the unnecessary spread of the COVID-19 virus, and comply with guidance to stop non-essential work. We are still available to respond to urgent or emergency requests. We will be asking questions to identify any potential risk of exposure to COVID-19 to ensure the most appropriate response. Please note our policy instructs all employees and 3rd party providers to stay home if they



[HuntMilitaryCommunities.com](https://www.HuntMilitaryCommunities.com)



are ill or have been exposed to COVID-19.

- Should a home with a quarantined or ill resident need air filters or light bulbs, please contact the maintenance team and we will be happy to drop by and leave them outside your front door.
- Please also be aware that as a precaution, our technicians may utilize gloves, booties and, masks while in the home for emergency repairs. This is not indicative that these employees are infected with COVID-19. It is to adhere to current guidance in utilizing personal protective equipment to limit the spread of any illness.
- We understand many have received notice of suspended PCS orders that may extend your stay with us even though you may have provided notice to vacate. If you need to extend your stay, please contact the management office via phone or email and we will gladly extend your move date. Our team will be reaching out regularly to check-in for any updates on pending moves. While we understand this action will be disappointing to some, your health and safety, as well as that of our military, civilian personnel, family members, and the base community is our top priority. Thank you for your patience and understanding during this difficult time. We will continually evaluate and update our residents and staff on plans for resuming normal operations. If you should have any questions, please do not hesitate to reach out to the neighborhood management office at the contact information below:

MAINTENANCE EMERGENCY or URGENT REQUESTS (Monday-Friday 8am-5pm)

- (360) 994-8099 or
- (360)-994-8092 (Dispatch team); and
- (888) 335-3297 (After hours call center)

OFFICE ASSISTANCE (Monday-Friday 8am-5pm)

- Keyport: 360-626-3342
- Email: address: westsoundrso@huntcompanies.com

It is our pleasure to serve you and if you have a concern we want to make sure that you get all the assistance you need for it.

PCS delayed? We can help.



Whether you are extending your move out date, or need an interim place to call home, Hunt Military Communities is here to assist. Please reach out to via phone, email or [click here](#) and we will do all we can to help you.

As we navigate COVID-19 together, we want to be sure we continue to be transparent in our communication and keep you updated on our plans. We are constantly posting updates on our website to keep you in the loop as developments surrounding the COVID-19 pandemic unfold.

[Click here](#) to view it and to access recent resident communications.

COVID-19
CORONAVIRUS DISEASE

STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.
- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick, except to get medical care.

For more information: www.cdc.gov/COVID19

Hunt Military Communities

CALLING ALL LITTLE HEROES

In honor of Month of the Military Child, we want to hear from you about **what it takes to be a leader**. Show us what kind of hero you want to be in your community!

Submissions open March 18, 2020



For more information and
submission guidelines, visit
HuntLittleHeroes.org



JOIN OUR ONLINE EVENTS!

Monday Mash: Facebook BINGO

Every Monday, we will be hosting Monday Mash Facebook Bingo! Game time starts at 9:30 AM and will go on 'til 12 noon or until someone calls out BINGO! (whichever comes first).

How to join: Wait for Monday morning's post on [Facebook.com/KeyportFamilyHousing](https://www.facebook.com/KeyportFamilyHousing) announcing our Facebook BINGO kick-off. Direct message us with your name, address, phone number and email address expressing your interest in joining. You will then receive a BINGO card sent to you in reply to that direct message. Alphanumeric combinations will be called out in the comments on the same post so keep your eyes peeled! Whoever claims BINGO! must comment on our post with a photo showing proof. First one to win the game gets a small fun prize delivered straight to their door!

Trivia Tuesdays

DID YOU KNOW... We're kicking off a new Trivia Tuesday contest every week on our Facebook page and we want you to join us! Watch out for the trivia question to be posted in the morning and comment with your best answer. The first person to do so will be win a fun little prize delivered straight to their door (and earn bragging rights for their community!) So...which community is going to win? We'll find out! May the odds be ever in your favor! See you on Facebook every Tuesday morning!

Wacky Wednesdays

In all Wednesdays of April, we will be hosting Wacky Wednesdays, a weekly contest here on our Facebook Page showcasing your positivity and creativity during this time of quarantine. It may be a sidewalk chalk contest, a LEGO creation contest or a sing and dance contest!, so make sure to check Facebook to find out! Photo or video entries must be posted by 11:59 AM of the following day (Thursday). The entry with the most likes will be featured in our May newsletter. Winners will be announced on Facebook by 5PM every Friday.

Thankful Thursdays

Every week on Thursdays, we reflect on what we are grateful for--what fills our hearts with relief, and how we celebrate tiny, meaningful victories during these challenging times. When you close your eyes and take a breath, what sparks gratitude inside you? Share it with us via Facebook by replying to our Thankful Thursday post. explaining briefly what you are thankful for that week. Post could be in a video or photo format. Let's keep the gratitude flowing by celebrating the little things in life and hopefully that way, we may also inspire happiness in others!

Field Trip Fridays

COVID-19 might have taken over our lives by social distancing allowing us to be with our kids more often and gratefully so. The learning shouldn't stop just because school is closed, so we are choosing to see this whole thing as an opportunity to learn new things with our kids. We are thinking a virtual field trip is the way to do just that! Go on an expedition to a beautiful part of the world every Friday with us as we share National Geographic videos that are sure to spark your imagination and make you feel like you have traveled places despite our presently restrictive circumstances.

WE HAVE A FREE APP FOR THAT



HUNT
MILITARY COMMUNITIES

HAVE YOU SIGNED UP FOR OUR RESIDENT PORTAL?

Enjoy 24/7 self-service account management | Submit & track routine maintenance requests | Opt in to SMS Text | Communicate with your on-site team | Check out upcoming community events & more!

JOIN TODAY! Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the **RENTCafé App*** at:



*Must know property name & zip code; Emergency messages do not require opt in.

Employee Spotlight

Angela Nolasco - Marketing Coordinator

Before relocating to Washington state earlier this year, Angela spent the last seven years of her career supporting military housing operations for Air Force, Marine Corps, and Navy installations in Oahu, Hawaii. Angela enjoys chasing various creative pursuits related to marketing and communication, engaging with residents, and nurturing lasting connections through planning and executing meaningful events and enjoyable community campaigns. In her free time, you can find her exploring the outdoors and going on exciting adventures into the wild--a passion that made her decision to move to the Pacific Northwest just as appealing as it was pivotal. When she isn't in the mountains, Angela keeps herself busy by practicing photography and working as a micro influencer and brand ambassador. She creates strategic digital content for several online brands and communities that advocate outdoor exploration, sustainable fashion, responsibly-sourced skincare, and ethical causes supporting microeconomies that thrive on a community of artisans and entrepreneurs. Some of her online work continue to champion environmental campaigns, responsible tourism, and the provision of clean drinking water to less-privileged countries. During this challenging time, Angela looks forward to helping residents through social media engagement and hopes to be instrumental in spreading light and positivity to our families as they remain inspired to stay safe and resilient.



HUNT
MILITARY COMMUNITIES

PROUDLY SUPPORTING THE
MONTH OF THE MILITARY CHILD



Hunt Little Heroes

Honoring Children of Military Families
Share your story and become a little hero in your community.

.....
SUBMISSION DEADLINE:
11:59 PM | APRIL 20TH
LEARN MORE @
HUNTLITTLEHEROES.ORG
.....

Download the Rent Café mobile app today!



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ONE MISSION. ONE COMMUNITY.™

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Communicate with your on-site team | Check out upcoming community events & more!

JOIN TODAY! Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the **RENTCafé App*** at:   

*Must know property name & zip code; Emergency messages do not require opt in.

Have you downloaded the Rent Café mobile app yet? It's the smartest tool for creating and tracking maintenance requests, staying up to date with community announcements, and joining community events in one convenient mobile app! Truly, managing all you need via a single device has just gotten a whole lot easier.

We're happy to share that since its roll-out in the beginning of the year, we've had a total of 148 work orders successfully placed via Rent Café and it's as easy as 1-2-3! Rent Café brings you the convenience of having both mobile and online technology at the tip of your fingertips with its easy-to-use interface and navigation system.

Bangor resident Kimberly Hutchings recently shared with us her experience in using Rent Café. "It does make it a lot easier because I don't have to find the maintenance number, I can just open the app, add a new work order, I put the priority, and they give you really different options to choose from. You just put in a little description and you can even take a little picture and attach it. Once you submit it, they'll send you an email saying they're going to be assigned to a technician and you receive an email throughout the process. It's at least a 24-48 hour turnaround depending on what needs to be done. I can do it all on my phone, I don't have to worry about finding numbers, trying to get in touch with somebody or driving up here or trying to find the website. It makes life so much easier, and you don't have to call and be put on hold or anything like that--no need to get dressed and leave the house; and being able to take a photo is amazing. I am very satisfied with it and I would definitely recommend it--anybody that doesn't have it needs to get it, it's so much easier."

Download the Rent Café mobile app on your device today and simply contact your neighborhood management office to get your registration code to start. Please check out the flyer for more information.

Celebrating National Oreo Cookie Day

Thank you to all our residents who participated in our National Oreo Cookie Day celebration on March 6th. We had so much fun giving away free Oreo cookies with Huntington the Bear and seeing you smile! A total of 285 Oreo cookies were given away across our communities at Bangor Creek, Bangor Valley and The Landings to every child, teen and adults alike! It was an absolute thrill to share a sweet treat on the day we celebrate one of America's favorite cookies. We hope you enjoyed our sweet little afternoon treat and taking photos with Huntington!



St. Patty's Day Lucky Charm Search a success!

Check out our residents who (Irish lucked out! On March 17th (St. Patrick's Day), we hosted an online 'Lucky Charm Search' on Facebook where participating residents scoured their homes for "lucky charms"-- items already found in their homes based on clues posted on our page. These included something soft, fuzzy, long, short, squiggly, green, hard, little, round, delicious, colorful, smooth, tall and alive. We were so thrilled to see all submissions pour in and gather likes on Facebook! Participants who received the most number of likes were awarded a St. Patty's Day gift basket delivered to their home. We definitely had so much fun doing this with you and we hope you keep joining our weekly online events from Monday through Wednesday, all month long! For a list of these weekly events, check out the next page.





Be an ECO Superhero!

April 22-28, 2020 • Earth Week

Re-purpose simple recyclables found right inside your home into your own superhero costume!

Our planet needs your help. According to the EPA, 75% of American waste is recyclable but only 30% of it actually gets recycled or repurposed. The rest ends up in landfills, potentially impacting our soil and water systems. You can help save the planet--and make a SUPER statement! Join our ECO Superhero online contest from April 22 -28 by posting a photo or video of yourself wearing your DIY superhero costume on our Facebook page. All items of your costume must be made from 100% recycled items found in your home. The photo or video submission with the most likes will receive a prize on April 30th. Are you ready to help save the planet? We're ready to see your recycling superpowers!



Trashion Fashion 2020

April 22-28, 2020 • Earth Week

Re-purpose simple recyclables found right inside your home into your own unique fashion statement!

Our planet needs your help. According to the EPA, 75% of American waste is recyclable but only 30% of it actually gets recycled or repurposed. The rest ends up in landfills, potentially impacting our soil and water systems. You can help save the planet--and make a statement! Join our Trashion Fashion online contest from April 22 -28 by posting a photo or video of yourself wearing your recycled masterpiece on our Facebook page. All fashion pieces must be made from 100% recycled items found in your home. The photo or video submission with the most likes will receive a prize on April 30th.

We can't wait to see your beautiful creations!