

# JUN '23 NEWSLETTER

# **YARDI ENERGY** SERVICES motion Upda



# SUCCESSFUL TRANSITION TO YES ENERGY

Transition to YES Energy, our new third-party utility billing company, is now complete. This change was made to enhance the efficiency and accuracy of our utility billing process while providing you with improved customer service and the convenience of managing all aspects of your home, including your utility account, via the Hunt Resident Portal.

MILITARY COMMUNITIES

- Over the past few months, Hunt and YES Energy have been working diligently to ensure a smooth transition. We are delighted to announce all necessary adjustments and upgrades have been made, and we are now fully operational with the new company. With their expertise and advanced technologies, we anticipate a more streamlined and reliable utility billing experience for everyone in the Community.
- Thank you for your cooperation and patience throughout this process. We understand the change can raise some questions, and we are here to support you during this transition. Should you require any assistance, please do not hesitate to contact YES Energy Customer Service 24/7 at 1-844-979-4416. We look forward to serving you better with the improved utility billing system!

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# **COMMUNITY ANNOUNCEMENTS**

Summer is here! Cold air can fool your body into thinking you are hydrated! Cooler air is dryer than warm air, and it works against us. Sweat evaporates faster in cold air. This is great for helping to maintain our body temperature, but it also compounds our body's water loss. Since most of us associate thirst with heat, we neglect to drink as much water as we should. Make hydration a priority!

Encourage and reward proper hydration practices such as drinking 50 to 64 oz of water per day over regular breaks or intervals. Water bottles commonly come in 16 oz sizes so individuals can make a goal of drinking at least 4 bottles per day, thirsty or not. It is likely that during the warmer months and when higher activity levels are needed for work, this goal will need to be increased.

#### 1. Drink Water

Limit beverages with caffeine and sugar. Caffeine is a natural diuretic and steals water from the body as well as tricking the body into feeling energized. It can compound and hide symptoms from workers and could push them into a severe case of dehydration.

Sugar increases your body's water requirements. True, in combination with electrolytes, sugar or dextrose can be a part of maintaining hydration with drinks like Powerade or Gatorade, but even these drinks need to supplement a steady intake of water.

Community Advisory Meetings changed to the Third Tuesday of each month, same time from 4:00 PM to 5:30 PM at the Bangor Creek Community Center at 3195 Bonefish Circle. All residents are welcome to attend! We would love to hear from you!

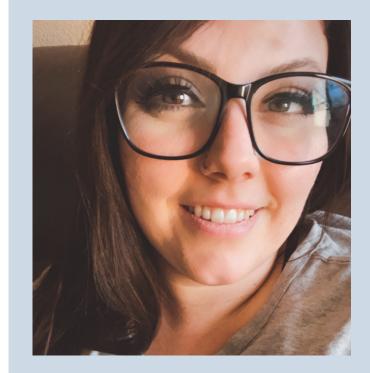
# **GOOD NEWS STORIES**

We have transitioned to YES Energy. RECP is still suspended until further notice. However, there are tools and tips to reduce electricity consumption.

- Turn off Lights when not in use
- Use of major appliances in non-peak hours
- Make the change to LED
- Avoid leaving electronics in stand-by mode
- Unplug inactive devices
- Clean dust/debris from vents regularly
- Wash full loads of laundry in cold water
- Adjust your thermostat while away and overnight

# **COMMUNITY IMPROVEMENTS**

Playground maintenance and inspections are being conducted. Please do not bring glass into the playground areas. There have been two incidents of broken glass; the playground must be fenced off until the entirety of the playground's chips is removed, the playground is cleared, and playground chips are added back. It is a process, and we appreciate your patience and understanding while we clean and maintain the playgrounds in our neighborhood.



# **EMPLOYEE SPOTLIGHT**

#### Leanne White

Leanne White is a Resident Service Specialist here at West Sound Family Housing. Leanne is a Washington state native and could talk about her animals all day! When asked what she loves about her job, Leanne said, "Each day is different & I love meeting new people!".

## **FUN STATS**

New Move-Ins Welcomed: 33 Work Orders Completed: 734 SatisFacts Surveys Received: 78 Average Move-In Score: 4.92 Average Work Order Score: 4.69



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U.S. ARMY'S 248TH BIRTHDAY - JUNE 14TH



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# **IMPORTANT EVENTS**

#### **Parents Day Crafternoon**

Join us for National Parents Day Craft at the Bangor Creek Community Center on Thursday, June 1st, from 3:00 PM to 4:30 PM.

#### **MWR Fishing Day**

Join us for Reading Stories and Playing with Friends at the Admiral Boorda Pavilion by the Playground on Thursday, June 8th, 10:00 AM to 11:00 AM.

#### **Otter Pops**

Join us at Bangor Creek and Boorda Leasing Offices, Friday, June 9th, 3:00 PM to 4:30 PM for some Otter Pops.

#### Flag Day Puzzle Palooza

Join us on June 14th at 5:30-7:30 PM for Flag Day Puzzle Palooza. Will host a team challenge of up to 7 teams to complete a 500 piece puzzle for prizes – RSVP required.

#### **PSNS Family Day**

Huge PSNS Event Sponsoring Shipyard Workers and their Families, opening the shops, carrier tours, BBQ, and entertainment. Join us on Saturday, June 17th at PSNS Shipyards.

#### **Dumpster Day**

Join us for Dumpster Day at the Leasing Office parking lot; Monday, June 19th, 10:00 AM until full.

#### **Community Advisory Board (CAB) Meeting**

Join us on June 20th, or the Third Tuesday of every month at Bangor Creek Community Center located at the Leasing Office from 4:00 PM to 5:30 PM for our CAB Meeting. Get to meet with residents, Navy partners, & Hunt to help better our community. Discussions on upcoming events/projects/on-site on resident relations.

#### **Bonefish Story Time**

Join us for Reading Stories and Playing with Friends at the Bangor Creek Kids Room on Thursday, June 22nd, from 10:00 AM to 11:00 AM.

#### Summer Crafternoon

Join us for the 'What I Love About Summer' Craft. We will have Paper for the Paper Chains. We will be at both Leasing Offices starting June 1st, and Paper Chain creation will be Monday, June 26th, from 2:00 PM to 3:30 PM at the Bangor Creek Community Center.

#### **Paint at the Pavilion**

Join is for Painting at the Pavilion at Boorda Pavilion, Wednesday, June 28th, from 4:00 PM to 5:30 PM – RSVP Required as Limited Seating and Supplies Available.

#### **Candy Day**

The Hunt team members will be handing out candy at both Leasing Offices, Friday, June 30th, all day.



# **CONTACT INFORMATION**

Office Hours: 8 AM – 5 PM Office Number: 360-447-5600 Email: WestSoundRSO@HuntCompanies.com Facebook: @WestSoundFamilyHousing Website: WestSoundFamilyHousing.com

## **MEET OUR FRIENDLY STAFF**

Jennifer Hyde Community Director

Kingsley Van Duzer

Maintenance Director Taylor Huffman

Community Manager

Marcy Hamblet Community Manager

**Amy Johnson** COM Manager

Frank Silva-Gallegos Maintenance Manager

**Rikki Brown** Leasing Specialist Amandelyn Miranda Resident Services Specialist

Kourtney Ferro Resident Services Specialist

Leanne White Resident Services Specialist

Kathy Hicks Resident Services Specialist

Angie Bavington Resident Services Specialist

Summer William-Rothrock Seasonal Admin



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