



BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

360-447-5600 

@WestSoundFamilyHousing 

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COMMUNITY ANNOUNCEMENTS

November is National Diabetes Month, a time when communities across the country team up to bring attention to diabetes. This year's focus is on managing diabetes by building your health care team. Diabetes is a disease that occurs when your blood glucose, also called blood sugar, is too high.

8 warning signs of diabetes

Some of the symptoms of type 1 diabetes and type 2 diabetes are:

1. Feeling more thirsty than usual.
2. Urinating often.
3. Losing weight without trying.
4. Presence of ketones in the urine.
5. Feeling tired and weak.
6. Feeling irritable or having other mood changes.
7. Having blurry vision.
8. Having slow-healing sores.

IMPORTANT COMMUNITY EVENTS

Toys for Tots Donations

Donations for Toys for Tots starts on November 1st. All toys will be picked up on November 15th. Donation box will be at the Leasing Office.

Team Spirit photo contest

On November 3rd our Team Spirit Photo Contest starts! To enter, send your best team spirit photos to WestSoundRSO@HuntCompanies.com for a tailgating prize! Contest Ends November 15th.

Hot Cocoa Day

Join us on November 7th 2 - 4 PM at the Leasing Office and enjoy some Hot Cocoa on us! *While Supplies last.

Holiday Meals for Military - Poulsbo serving 350 families

On November 10th from 10:30 Am - 3:30 PM we will be having Holiday Meals for Military. Registration on the link below, or if you want to get a head count and let us know, that works as well!

<https://operationhomefront.volunteerhub.com/vv2/event/4db7d5c7-afd9-4b39-b672-5065c00a092d>

Turkey craft

On November 21st we will be having a Turkey Craft Event at the Bangor Creek Community Center from 1 - 3 PM. *While Supplies last.

Community Advisory Board Meeting

Join us on November 21st from 4 - 5:30 PM for our Community Advisory Board Meeting. We hope to see you all there!



EMPLOYEE SPOTLIGHT

Amoreena

Amoreena is a Resident Services Specialist here at West Sound Family Housing. Amoreena recently transferred within company from home state of Hawaii. She is a dog mom of 2, enjoys playing video games, a lover of the Beatles and danced all of her childhood. When asked what she loves about her job Amoreena said, "I love that my job gives me the ability to connect with people during different stages of their life. Some are just starting their career and it is their first time living in military housing, others are retiring after 20-30 years in service. Each person needs something different from their property manager and being a part of their journey is something that I value."

FUN STATS

New Move-Ins Welcomed: 41
Work Orders Completed: 606
SatisFacts Surveys Received: 46
Average Move-In Score: 4.40
Average Work Order Score: 4.92

CONTACT INFORMATION

Office Hours: 8 AM – 5 PM
Office Number: 360-447-5600
Email: WestSoundRSO@HuntCompanies.com
Facebook: [@WestSoundFamilyHousing](https://www.facebook.com/WestSoundFamilyHousing)
Website: [WestSoundFamilyHousing.com](https://www.WestSoundFamilyHousing.com)

2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Rent is Due Toys for Tots Donations Starts Leasing Office	02	03 Pet of the Month Starts Facebook Team Spirit Photo Contest Starts Email	04
05 Daylight Saving Time Ends	06	07 Election Day Hot Cocoa Leasing Office 2 - 4 PM	08	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday Holiday Meals for Military 10 AM - 3:30 PM OFFICE CLOSED	11 Veterans Day
12	13	14	15 Toys for Tots Donations Ends Leasing Office Team Spirit Photo Contest Ends Email	16	17	18
19	20	21 Turkey Craft Bangor Creek Community Center 1 - 3 PM CAB Meeting Bangor Creek Leasing Office Conference Room 4 - 5:30 PM	22	23 Thanksgiving OFFICE CLOSED	24	25
26	27	28 #GivingTuesday	29	30		

MAINTENANCE CORNER

Hose bibs are now available at the Leasing Office and the maintenance bunker to put on your outside water spigots to help prevent frozen pipes and help with conserving energy. With the winter months approaching, it is a good time to replace your thermostat batteries and test your furnace, if you need assistance with putting on hose bibs or replacing your thermostat battery, please call us for a routine work order at 360-447-5600, option #2.

GOOD NEWS STORIES

West Sound Housing had a successful dumpster day on October 9th with cleaning up the communities. Thank you to all who participated!

COMMUNITY IMPROVEMENTS

Tree trimming and tree removal has been ongoing throughout the community to help with the upcoming winter months. If you notice trees or branches that may need attention, please call us at 360-447-5600.



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH



THANKSGIVING - NOVEMBER 23RD



ENERGY OPEN HOUSE RAFFLE WINNER
Lydia Lawrence



PET OF THE MONTH
Rachel Rourick's pup Bennie

MEET OUR FRIENDLY STAFF

Jennifer Hyde
Community Director

Danny Browning
Maintenance Director

Taylor Huffman
Community Manager

Marcy Hamblet
Community Manager

Amy Johnson
COM Manager

Frank Silva-Gallegos
Maintenance Manager

Michael Wagner
Warehouse Manager

Rikki Brown
Leasing Specialist

Amandelyn Miranda
Resident Services Specialist

Kourtney Ferro
Resident Services Specialist

Amoreena Green
Resident Services Specialist

Kathy Hicks
Resident Services Specialist

Angie Bavington
Resident Services Specialist